

# News Release

For immediate release  
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## **Manulife Malaysia provides COVID-19 vaccination support to employees and announces 5 extra personal days in 2022**

**KUALA LUMPUR** – In light of the evolving COVID-19 situation, Manulife Malaysia is helping employees and customers to stay safe and resilient with a number of initiatives, including facilitating vaccination and providing extra days off for employees, and offering financial assistance to customers.

Through Malaysia’s National COVID-19 Immunisation Programme, Manulife Malaysia is supporting employees and their family members who have not received their vaccination to get vaccinated more conveniently at prearranged clinics and health centres across various states in the country. This arrangement, which began in 22 July 2021, has since facilitated the vaccination of Manulife Malaysia’s branch employees.

Looking ahead to 2022, Manulife Malaysia is once again giving all employees five additional personal days to use next year in appreciation of all the hard work they have done to help make *every day better* for customers across Malaysia. Manulife Malaysia is also announcing [“Fuel Up Fridays”](#), a Manulife global initiative to support employee well-being. The initiative sets aside the second Friday of each month through the end of the year to “fuelling up” through a morning of collective learning, followed by an afternoon off to recharge physically and mentally.

With customer centricity a key focus, Manulife Insurance Berhad’s (MIB) customers have also been supported with a RM1 million **Special Financial Assistance Programme (SFAP)** since 26 February 2020. The programme gives policyholders a daily income of RM200 upon diagnosis of COVID-19 and compassionate benefit of up to RM15,000. Since 1 June 2021, MIB has allocated an additional RM500,000 under SFAP 2.0 to continue supporting policyholders who are affected by COVID-19. Both programmes have since been fully redeemed, benefitting over 600 customers.

“Our team in Malaysia has demonstrated tremendous resilience as we continue to navigate the pandemic by supporting our employees, our customers and our communities, said Vibha Coburn, Group Chief Executive Officer of Manulife Malaysia. “These initiatives are driven by our desire to provide meaningful support that helps our employees and customers in very tangible ways, and that’s why we’ll continue to take a holistic approach to supporting their physical and mental well-being.”

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### **About Manulife Malaysia**

Manulife Holdings Berhad is part of Canada-based Manulife Financial Corporation. Through its subsidiary companies, Manulife Malaysia offers an innovative range of financial protection, health and wealth management products and services to meet different customer needs. Manulife Malaysia currently serves the needs of over 280,000 policyholders and wealth management customers. Manulife Holdings Berhad has been listed on the Main Board of Bursa Malaysia since 1984. As at 30 June 2021, its assets under management were over RM13 billion. To learn more about Manulife Malaysia, visit: [www.manulife.com.my](http://www.manulife.com.my).

### **About Manulife**

Manulife Financial Corporation is a leading international financial services provider that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, and our global wealth and asset management segment, Manulife Investment Management, serves individuals, institutions and retirement plan members worldwide. At the end of 2020, we had more than 37,000 employees, over 118,000 agents, and thousands of distribution partners, serving over 30 million customers. As of June 30, 2021, we had CAD\$1.3 trillion (US\$1.1 trillion) in assets under management and administration, and in the previous 12 months we made \$31.3 billion in payments to our customers. Our principal operations are in Asia, Canada and the United States where we have served customers for more than 155 years. We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

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