

# News Release

For immediate release  
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## **Manulife Malaysia offers free COVID-19 coverage for non-Manulife customers**

**KUALA LUMPUR** – With the COVID-19 situation still of concern, Manulife Insurance Berhad (MIB) is once again stepping up to provide a helping hand in the form of **free COVID-19 coverage for non-Manulife customers**. Available for enrolment online **from 15 September 2021 to 15 October 2021**, this free COVID-19 coverage provides a guaranteed lump sum payment of RM5,000 in the event of death from COVID-19. Registration is limited to the first 80,000 successful enrolment and is open to Malaysians and permanent residents of Malaysia, aged 21 to 60 years old. They must not hold any Manulife insurance policies to enjoy this coverage.

Successful applicants will receive 90-day free coverage, commencing on the date of successful enrolment confirmation. The coverage will automatically expire after the 90-day period.

Since the early days of COVID-19 in Malaysia, our MIB customers have been supported under the RM1 million Special Financial Assistance Programme (SFAP) 1.0 that was launched on 26 February 2020, where policyholders would receive daily income of RM200 upon diagnosis of COVID-19 and Compassionate Benefit of up to RM15,000. Since 1 June 2021, MIB allocated an additional RM500,000 under the SFAP 2.0, to continue supporting policyholders who are affected by COVID-19. Both programmes have since been fully redeemed, benefitting close to 650 MIB customers.

“Our continued response to COVID-19 is a testament to our commitment and readiness to get through this challenging time with the people of Malaysia,” said Chief Executive Officer of MIB, Vibha Coburn. “Our top priority is the health and safety of our employees, our customers, and our communities. With our free COVID-19 coverage programme, we are helping to provide additional assurance and assistance to Malaysians in need.”

To sign up for the free COVID-19 coverage programme, non-Manulife customers can visit <http://www.manulife.com.my/manulifewithyou> and fill up their details in the form. MIB will send an email notification on the status of registration to applicants.

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### **About Manulife Malaysia**

Manulife Holdings Berhad is part of Canada-based Manulife Financial Corporation. Through its subsidiary companies, Manulife Malaysia offers an innovative range of financial protection, health and wealth management products and services to meet different customer needs. Manulife Malaysia currently serves the needs of over 280,000 policyholders and wealth management customers. Manulife Holdings Berhad has been listed on the Main Board of Bursa Malaysia since 1984. As at 30 June 2021, its assets under management were over RM13 billion. To learn more about Manulife Malaysia, visit: [www.manulife.com.my](http://www.manulife.com.my).

**About Manulife**

Manulife Financial Corporation is a leading international financial services provider that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, and our global wealth and asset management segment, Manulife Investment Management, serves individuals, institutions and retirement plan members worldwide. At the end of 2020, we had more than 37,000 employees, over 118,000 agents, and thousands of distribution partners, serving over 30 million customers. As of June 30, 2021, we had CAD\$1.3 trillion (US\$1.1 trillion) in assets under management and administration, and in the previous 12 months we made \$31.3 billion in payments to our customers. Our principal operations are in Asia, Canada and the United States where we have served customers for more than 155 years. We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

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