

New Payment Acceptance guidelines at Branches:

Please note that there will be changes in our Payment acceptance policy at our Branch counters:

i) New Cash Threshold is RM10,000. Any cash payment above this amount will not be accepted.

ii) Non-acceptance of cash payments for Monthly mode policies

Points i) & ii) will be effective from 1st April 2020 for Juru, Sungai Petani, Ipoh, Sibul, Kota Kinabalu and Kuching branches, and from 1st July 2020 for Menara Manulife HQ, Malacca and Johor Bahru branches.

For your convenience, you may make your payment via internet banking, JomPAY, auto billing using Credit/ Debit cards or Direct Debit (FPX), or over-the-counter service.

iii) Non-acceptance of all types of payments for non-customers and Agents

Point iii) will be effective from 1st April 2020.