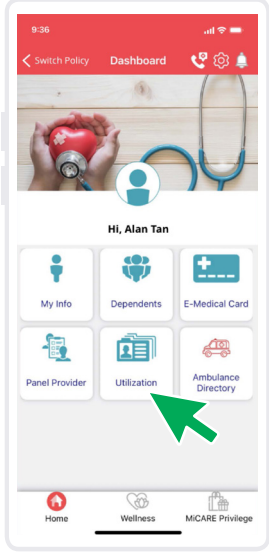# Manulife

MyMed Mobile Guide:
Requesting Inpatient Guarantee Letter (GL)
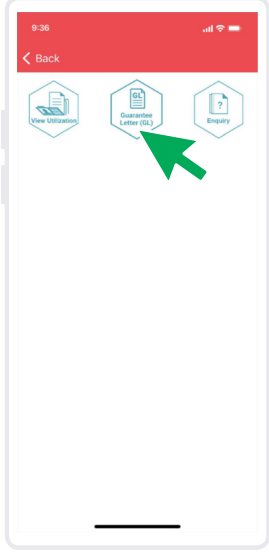
Step 1

Log in to your MyMed app and locate the **"Utilization"** section
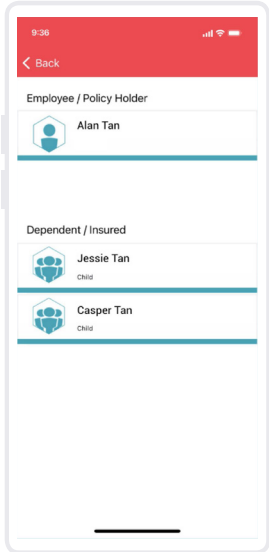
Step 2

Click on **"Guarantee Letter (GL)"**

Step 3

Select **"Request Inpatient GL"**
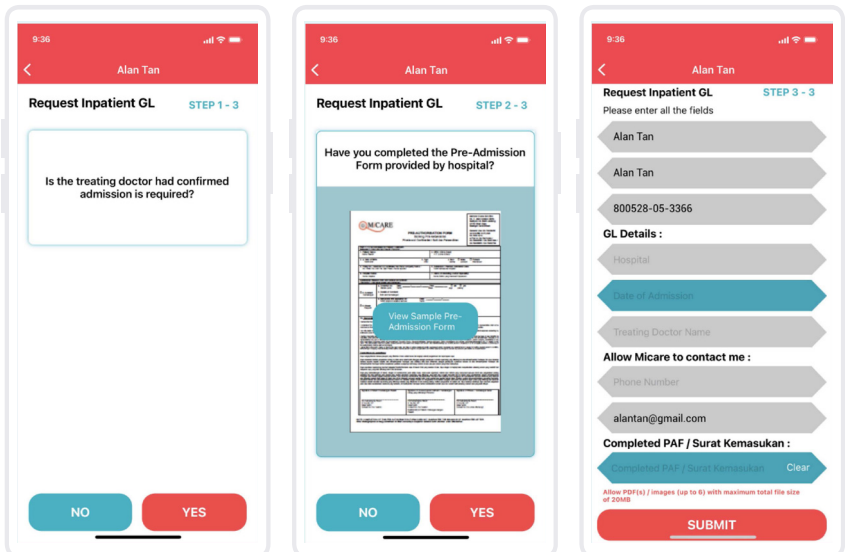
Step 4

Choose the policyholder who is requesting the GL
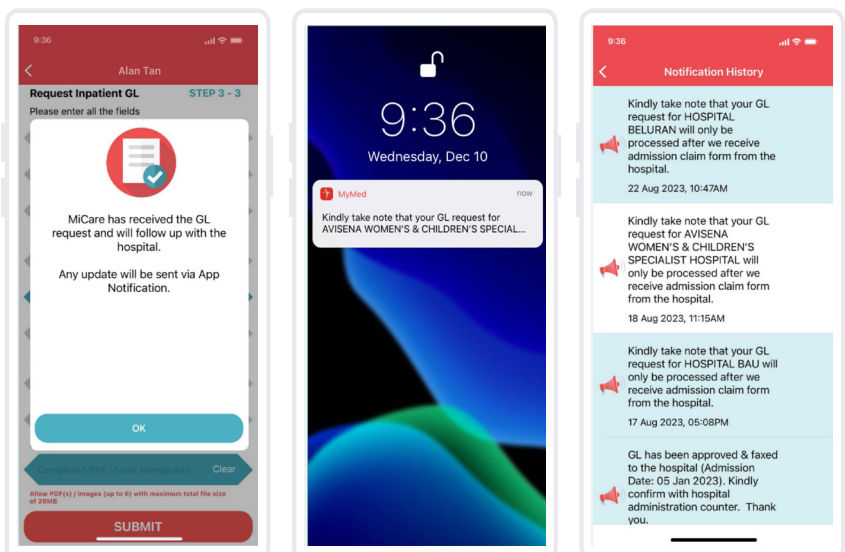
Step 5

Follow the step-by-step guide to **fill up** the GL request

Step 6

Once submitted, you will receive **notification** or you can track the progress under **"Track Inpatient GL"** in the app

Should you encounter any issues or require further assistance, kindly contact MiCare 24/7 Hotline at **1300 88 0100**.