

News Release

For Immediate Release

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Manulife Malaysia awarded the 2020 Sustainability and CSR Malaysia Award

KUALA LUMPUR – Manulife Malaysia has been awarded the 2020 Sustainability and CSR Malaysia Award. This is the second time for Manulife to win this award following its 2018 recognition.

The Company's flagship Corporate Social Responsibility (CSR) programme held in 2019 was the Orang Asli Education Programme that supported the educational needs of 133 Orang Asli children from five villages: Kg. Sg. Ruai, Kg. Ulu Ruai, Kg. Sg. Kelang, Kg. Satak and Kg. Bertang. The financial support provided by Manulife enabled transportation arrangements to be made for the Orang Asli children to attend school as well as participate in after-school learning activities.

In receiving the award, Manulife Insurance Berhad's (MIB) Chief Marketing Officer, Jason Lim Yeong Tah said, "Winning this award solidifies the Company's CSR culture of giving back to the community in which we operate. We have a strong values-driven culture, whereby one of our Values, "Share Your Humanity", emphasises that our business is conducted in a manner that is socially and environmentally accountable to our stakeholders by practicing responsible ethics. This forms part of our commitment as an active and caring corporate citizen in Malaysia that focuses on helping people lead *every day better* and more financially secure lives."

According to Datuk R. Rajendran, CSR Malaysia Chairman, "More often than not, the focus on recognition for sustainability and CSR excellence has not been sufficient. It must be remembered that private sector companies are the driving force of the nation's economy and they are well placed to carry out meaningful and significant CSR activities."

The annual Sustainability and CSR Malaysia Awards is a joint project by CSR Malaysia publication and Corporate Sustainability and Responsibility Malaysia Welfare Society. The Award recognises corporations that have excelled in corporate sustainability and social responsibility that boosts socio-economic transformation in the country. Among the judging criteria for the Sustainability and CSR Malaysia Awards are clear purpose and goals of the company for the CSR initiative, the impact created, and the frequency of CSR events held.

Lee Seng Chee, the Managing Editor and Co-Chairman of CSR Malaysia said, "Corporate Malaysia's aspirations should always go beyond mere profits or building world class buildings or infrastructures." He added, "Corporations and organizations will need to promote sustainable economies by helping marginalised communities and making environmental efforts to preserve our heritage for future generations."



Senior Management team of Manulife Malaysia presenting the financial education support cheque during the Inauguration Ceremony in 2019 at Kampung Sungai Ruai.

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About Manulife Malaysia

Manulife Holdings Berhad is part of Canada-based Manulife Financial Corporation. Through its subsidiary companies, Manulife Malaysia offers an innovative range of financial protection, health and wealth management products and services to meet different customer needs. Manulife Malaysia currently serves the needs of over 270,000 policyholders and wealth management customers. Manulife Holdings Berhad has been listed on the Main Board of Bursa Malaysia since 1984. As at 30 September 2020, its assets under management were over RM11 billion. To learn more about Manulife Malaysia, visit: www.manulife.com.my.

About Manulife

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, and wealth and asset management solutions for individuals, groups and institutions. At the end of 2019, we had more than 35,000 employees, over 98,000 agents, and thousands of distribution partners, serving almost 30 million customers. As of September 30, 2020, we had \$1.3 trillion (US\$943 billion) in assets under management and administration, and in the previous 12 months we made \$31.2 billion in payments to our customers. Our principal operations are in Asia, Canada and the United States where we have served customers for more than 155 years. We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

For more information, contact:

Asha Devi
 Manager, Brand & Communications
 Manulife Insurance Berhad
 Contact: (603) 2719 9294
 Email: asha_devi@manulife.com