

FREQUENTLY ASKED QUESTIONS (FAQ)**45TH ANNUAL GENERAL MEETING (“AGM”) OF MANULIFE HOLDINGS BERHAD****1. Q: How can I receive a copy of Manulife Holdings Berhad’s Annual Report?**

A: You can view and download Manulife Holdings Berhad’s Annual Reports online at www.manulife.com.my. Should you require a printed copy of the Annual Report 2020, please complete the Request Form provided below and send it by post, email or fax to our Company’s Share Registrar, Securities Services (Holdings) Sdn. Bhd:

Address : Securities Services (Holdings) Sdn. Bhd.
Level 7, Menara Milenium, Jalan Damanlela,
Pusat Bandar Damansara, Damansara Heights,
50490 Kuala Lumpur, Wilayah Persekutuan

Fax No. : +603-2094 9940 or +603-2095 0292

Email Address : info@sshbs.com.my

Alternatively, you may submit your request for a printed copy of the Annual Report by logging on to the website of our Share Registrar as follows:

1. Please visit <https://www.sshbs.com.my/new/requestarep.aspx>
2. Please select “Manulife Holdings Berhad” and complete the on-line request form.
3. Click “Send” to submit your request.

A printed copy of the Annual Report will be sent to you by ordinary post within four (4) market days from the date of receipt of your verbal or written request.

**There may be delays in Annual Report delivery by ordinary post and responses to queries by mail.*

2. Q: When and where is Manulife Holdings Berhad’s Annual General Meeting to be held?

A: The 45th Annual General Meeting will be held on Friday, 4 June 2021 at 2:30pm and conducted solely through live streaming and online remote voting using the Remote Participation and Voting facilities, further details of which may be found in the AGM administrative guide.

3. Q: What is the stock name, stock code and recent price for Manulife Holdings Berhad shares?

A: Manulife Holdings Berhad is listed on Bursa Malaysia Securities Berhad, under the Finance sector, stock code 1058 and is traded under the stock name “MANULFE”. You can obtain Manulife Holdings Berhad’s current share price from the Bursa Malaysia website.

4. Q: What is Manulife Holdings Berhad’s fiscal year?

A: Manulife Holdings Berhad has a calendar year ending 31 December.

5. Q: How much is Manulife Holdings Berhad’s dividend in respect of the financial year ended 31 December 2020? When are dividends paid?

A: The Board of Directors is pleased to recommend, subject to shareholders’ approval at the forthcoming Annual General Meeting, a first and final single-tier dividend of 7.0

sen per share amounting to RM14,488,878 million for the financial year ended 31 December 2020. If approved, it will be paid on 21 July 2021.

The Board of Directors also recommends the proposed establishment of a dividend reinvestment plan which will provide shareholders of Manulife Holdings Berhad with an option to elect to reinvest their cash dividend in new ordinary shares in Manulife Holdings Berhad.

6. Q: Where can I find Manulife Holdings Berhad's financial information?

A: Please refer to our website under "Financial Information" page to view Manulife's current financial results and 5-year financial highlights.

7. Q: Where can I find Manulife Holdings Berhad's recent stock performance?

A: You can go to the Bursa Malaysia website for stock price and information.

8. Q: What is Manulife Holdings Berhad's current issued share capital?

A: Manulife Holdings Berhad's current issued share capital is 206,983,965 ordinary shares.

9. Q: Where can I find out more information about the history of Manulife Holdings Berhad?

A: Please refer to the Manulife website under "Company Profile".

10. Q: Who handles investor relations and questions from shareholders of Manulife Holdings Berhad?

A: Please contact Ms. Eza Dzulkarnain, AVP, Brand and Communications of marketing who is in charge of investor relations. She can be contacted at Eza_DzulKarnain@manulife.com or you may use our "Investor Enquiry form".